

ACTION TAKEN BY THE INSTITUTION ON FEEDBACK RECEIVED

S. No.	FEEDBACK	ACTION TAKEN
A	Students' Feedback for Faculty and College	
	I. <u>Faculty Performance</u>	<p>Reports of feedback from students for the teachers were compiled and shared with HODs of each department.</p> <p>Technology should be incorporated more into syllabus transmission to make the lectures interactive and engaging. Mics should be provided to soft-spoken teachers.</p> <p>The Principal has followed the feedback reports shared and necessary action taken.</p>
	II. <u>Syllabus, its Transaction and the Institution</u>	
A	<p>Students' response was noted on the following points</p> <ul style="list-style-type: none"> • Learning Value • Applicability/relevance to real life situations • Depth of course content • Extent of coverage of course • Clarity and relevance of reading material • Extent of effort required by students • Relevance and learning value of project/report 	<ul style="list-style-type: none"> • Being a constituent college of Patna University, Bihar National College follows the designated syllabus of the University. During syllabus review and revision, few teachers from Bihar National College, Patna participate in the process, so suggestions are conveyed to these teachers who are in positions of authority to forward them.

For the courses CC 11, CC 12, DSE 1 and DSE 2 (Biotech), the general response of students is very good

For the courses CC 1, CC 2, GE 1 and AECC 1 (Biotech), the general response of students is very good, good and satisfactory

Below threshold response was noted for the courses:

- CC 1 on Relevance and learning value of project/report (6%);
- CC 2 on Learning Value and Relevance (6%) and learning value of project/report (6%);
- GE1 on Applicability/ relevance to real life situations (6%), Depth of course content (6%) and Relevance and learning value of project/report (6%).

Link:

<https://www.bncollegepatna.com/naac/sss.php>

- These concerns have been shared with the relevant authority for consideration and appropriate action.

B	Teacher's Feedback to the College (BNC)	Link: https://www.bnccollegepatna.com/naac/sss.php
	Topic	Action Taken
B (1)	Topic: Syllabus is suitable to the course and need based <ul style="list-style-type: none"> • 70% agreed and 22% strongly agreed 	The institution is satisfied with the teachers' response in this parameter and encourages them to look into the needs and responses of the students as well to bolster the teaching-learning process.
B (2)	Topic: Course content is followed by corresponding reference materials <ul style="list-style-type: none"> • 63% agreed and 33% strongly agreed. 	The institution is satisfied with the teachers' response in this parameter and encourages them to keep updating themselves through references.
B (3)	Topic: Sufficient number of prescribed books is available in the Library <ul style="list-style-type: none"> • 67% agreed and 26% strongly agreed. • However, 7% disagreed. 	Teachers have given good response to this parameter. However, new books, eBooks and journals are in high demand. These are being purchased. The library staff has shared the information regarding new additions of books, subscriptions and links to access e-resources. The information is periodically disseminated to both students and faculty members.
B (4)	Topic: The course/syllabus has a good balance between theory and application <ul style="list-style-type: none"> • 63% agreed and 22% strongly agreed with the balance between theory and applications • 11% of teachers are neutral but 4% disagree with the balance. 	The institution has taken cognizance of this parameter and these concerns. CBCS was operational in four vocational courses. Now, CBCS is being introduced in all regular courses.
B (5)	Topic: The course/syllabus has created interest in the subject area <ul style="list-style-type: none"> • 55% of respondents strongly agreed • 44% of respondents agreed 	99% of respondents have favored the fact that current syllabus has created interest. The institution has taken cognizance of this parameter and tries to enhance their interest further through extracurricular activities like quiz competition, seminars and celebration of Science Day.

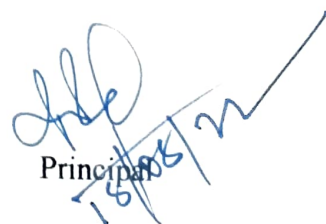
<p>B (6)</p>	<p>Topic: I have the freedom to propose, modify, suggest and incorporate new topics in the syllabus as and when required</p> <ul style="list-style-type: none"> • 48% of teachers responded positively. • Interestingly, 37% neither agree nor disagree • And, 15% responded disagreed 	<p>The institution has taken notice of this concern and appropriate measures are being taken.</p>
<p>B (7)</p>	<p>Topic: The course/program of studies carries sufficient number of optional papers.</p> <ul style="list-style-type: none"> • 55% agreed • 30% strongly agreed • 7% Disagree and 4% strongly disagreed 	<p>The institution has taken cognizance of this parameter and these concerns have been shared with the relevant authority for consideration and appropriate action.</p>
<p>B (8)</p>	<p>Topic: Rate your overall experience with the two sets syllabi mentioned on the right.</p> <ul style="list-style-type: none"> • 67% agreed • 18% strongly agreed 	<p>The institution is satisfied with its performance in this parameter as most of the respondents are favorably predisposed.</p>
<p>B (9)</p>	<p>Topic: Infrastructural facilities, such as teachers' rooms/cabins, class rooms, reading rooms, and toilets are available in the Department.</p> <ul style="list-style-type: none"> • 63% agreed • 30% strongly agreed 	<p>The institution is satisfied with its performance in these parameters and commends the administrative staff for the proper maintenance of the college.</p>

<p>B (10)</p>	<p>Topic: Tests and examinations are conducted well in time with proper coverage of all units in the syllabus, including assignments and project works.</p> <ul style="list-style-type: none"> • 59% strongly agreed • 37% agreed 	<p>The institution is satisfied with its performance in this parameter as most of the respondents feel that the institution session is on time despite the havoc of global pandemic.</p>
<p>B (11)</p>	<p>Topic: Experience related to the adoption of new techniques of teaching such as ppt presentation, group discussion, learners' participation, and other modes of experimental learning.</p> <ul style="list-style-type: none"> • 37% strongly agreed • 56% agreed 	<p>The institution is satisfied with its performance in this parameter as most of the respondents rated positively. Technology should be incorporated more into syllabus transmission to make the lectures interactive and engaging. Mics should be provided to soft-spoken teachers.</p>
<p>B (12)</p>	<p>Topic: The environment in the department is conducive to teaching and research.</p> <ul style="list-style-type: none"> • 56% agreed • 33% strongly agreed • 4% disagreed 	<p>The institution has taken cognizance of this parameter and these concerns have been shared with the relevant authority for consideration and appropriate action.</p>
<p>B (13)</p>	<p>Topic: The administration is teacher-friendly.</p> <ul style="list-style-type: none"> • 52% agreed • 48% strongly agreed 	<p>The institution is satisfied with its performance in this parameter as most of the respondents have expressed that the Environment is supportive and democratic and colleagues share a good rapport that facilitates a conducive work culture.</p>

ALUMNI'S FEEDBACK

S. No.	FEEDBACK	ACTION TAKEN
1.	Admission Procedure: 86% rated good and 14% very good	The institution is satisfied with its performance in this parameter.
2.	Fee Structure: <ul style="list-style-type: none"> • 57% rated the fee structure excellent • 29% very good and 14% good 	The institution is satisfied with its performance in this parameter.
3.	Faculty and Standard of Teaching: <ul style="list-style-type: none"> • 43% rated excellent • 28% very good and 29% good 	The institution is satisfied with its performance in these parameters and shall work to consistently improve its performance percentages.
4.	Laboratories and Equipments <ul style="list-style-type: none"> • 29% very good and 71% good 	The institution is satisfied with its performance in these parameters and shall work to consistently improve its performance percentages.
5.	Classrooms <ul style="list-style-type: none"> • 29% very good and 71% good 	The institution is satisfied with its performance in this parameter and shall continue striving to incorporate innovative practices to enhance the teaching learning process.
6.	Evaluation system <ul style="list-style-type: none"> • 14% rated excellent • 43% very good • 29% good • However, 14% disagreed 	The institution has taken cognizance of this and these suggestions have been shared with the relevant authority for consideration and appropriate action.
7.	Teacher-student relationship <ul style="list-style-type: none"> • 71% rated excellent • 29% very good 	A good bond between teacher and student enhances the learning experience of students for their holistic development. The institution is satisfied with its performance in these parameters and shall work to consistently improve its performance percentages.

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Principal
15/05/22